

Inventor One Given Name :
Family Name ::
Postal Address Line One ::
City ::
State/Province ::
Country ::
Postal or Zip Code ::
City of Residence ::
State/Prov. of Residence ::
Country of Residence ::
Citizenship ::

Michael P.
Lilly
378 Patten Hill Road
Candia
NH
USA
03034
Candia
NH
USA
USA

Correspondence Information

Correspondence Customer Number ::

021323

Application Information

Title Line One ::
Title Line Two ::
Total Drawing Sheets ::
Formal Drawings ::
Application Type ::
Docket Number ::

SYSTEM AND METHOD FOR DETERMINING AND
REDUCING CUSTOMER SERVICE IMPACT
20
Yes
Utility
LLY-004

Representative Information

Representative Customer Number ::

021323

Continuity Information

This application is a ::
> Application One ::
Filing Date ::
which is a ::
>> Application Two ::
Filing Date ::
This application is a ::
> Application Three ::
Filing Date ::
which is a ::
>> Application Four ::
Filing Date ::
Patent Number ::
which is a ::
>>> Application Five ::
Filing Date ::
Patent Number ::
This application is a ::
> Application Six ::
Filing Date ::

Continuation-in-Part
09/421,834
October 20, 1999
Claims benefit of
60/105,129
October 21, 1998
Continuation-in-Part
09/593,336
June 14, 2000
Continuation
09/065,932
April 24, 1998
6,088,626
Continuation
08/250,179
May 27, 1994
5,787,000
Claims benefit of
60/160,447
October 19, 1999

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